

Privacy Policy

Within the scope and for the purposes of the services we provide you with, VINONDAS 93, Lda is the entity responsible for processing the data collected in the forms on this website, and as such, it is aware of the obligation to ensure the protection of your privacy, acting in accordance with the legislation and the General Data Protection Regulation (GDPR).

The data collected is necessary and is intended for the acquisition of our services via website, or for requesting information about them. The data will be kept for a period of two years or for the necessary period to provide the services, for administrative procedures, as well as to comply with legal obligations.

With the exception of data that is indispensable for providing the services, so, of mandatory disclosure, or for the fulfillment of legal obligations with VINONDAS 93, Lda., you will have the right to access your personal data at any time, as well as, within the limits of the contract and the Regulation, to be able to change the data, opposing to its processing, deciding on its automated treatment, withdrawing consent and exercising other rights within the law.

If you withdraw your consent, this does not compromise the lawfulness of the treatment carried out until the date of your request, so it will still have to fulfill special obligations related with accounting or tax procedures.

The right of notification is guaranteed under the terms provided on the Regulation, so, within 72 hours, in the event of breach of your personal data, you can file complaints before the authority (ies).

DATA COLLECTION PURPOSES:

Acquisition of the services provided by VINONDAS 93, Lda. on its website www.algarvewow.com

Marketing – Your personal data may also be processed for marketing and distributing our service offers.

COMPANY LIABLE FOR DATA PROCESSING:

VINONDAS 93, LDA

Address: Rua Coronel António Santos Fonseca, LOTE 7 – 8º Esq., 8000-257 – Faro

Data Protection electronic address: info@algarvewow.com

We take the utmost care in the protection and confidentiality of your personal data. We have taken the necessary technical and organizational measures to comply with the GDPR, in order to ensure that the processing of your personal data is done in a legal, transparent and limited way to the authorized purposes.

We consider having adopted all appropriate procedures in order to ensure the confidentiality of your personal data, as well as all other rights that assist you.

COOKIE POLICY FOR ALGARVEWOW

WHAT ARE COOKIES?

As is common practice with almost all professional websites this site uses cookies, which are tiny files that are downloaded to your computer, to improve your experience. This page describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the sites functionality.

HOW WE USE COOKIES

We use cookies for a variety of reasons detailed below. Unfortunately in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

DISABLING COOKIES

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually result in also disabling certain functionality and features of this site. Therefore it is recommended that you do not disable cookies.

THE COOKIES WE SET

Account related cookies - If you create an account with us then we will use cookies for the management of the signup process and general administration. These cookies will usually be deleted when you log out however in some cases they may remain afterwards to remember your site preferences when logged out.

Login related cookies - We use cookies when you are logged in so that we can remember this fact. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when logged in.

Email newsletters related cookies - This site offers newsletter or email subscription services and cookies may be used to remember if you are already registered and whether to show certain notifications which might only be valid to subscribed/unsubscribed users.

Orders processing related cookies - This site offers e-commerce or payment facilities and some cookies are essential to ensure that your order is remembered between pages so that we can process it properly.

Surveys related cookies - From time to time we offer user surveys and questionnaires to provide you with interesting insights, helpful tools, or to understand our user base more accurately. These surveys may use cookies to remember who has already taken part in a survey or to provide you with accurate results after you change pages.

Forms related cookies - When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

Site preferences cookies - In order to provide you with a great experience on this site we provide the functionality to set your preferences for how this site runs when you use it. In order to remember your preferences we need to set cookies so that this information can be called whenever you interact with a page is affected by your preferences.

THIRD PARTY COOKIES

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content. For more information on Google Analytics cookies, see the official Google Analytics page.

Third party analytics are used to track and measure usage of this site so that we can continue to produce engaging content. These cookies may track things such as how long you spend on the site or pages you visit which helps us to understand how we can improve the site for you.

From time to time we test new features and make subtle changes to the way that the site is delivered. When we are still testing new features these cookies may be used to ensure that you receive a consistent experience whilst on the site whilst ensuring we understand which optimizations our users appreciate the most.

As we sell products it's important for us to understand statistics about how many of the visitors to our site actually make a purchase and as such this is the kind of data that these cookies will track. This is important to you as it means that we can accurately make business predictions that allow us to monitor our advertising and product costs to ensure the best possible price.

We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including - Facebook; Instagram; Whatsapp; Pinterest - will set cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.

MORE INFORMATION

Hopefully that has clarified things for you and as was previously mentioned if there is something that you aren't sure whether you need or not it's usually safer to leave cookies enabled in case it does interact with one of the features you use on our site.

This policy is effective as of June 2020.

CONSUMER INFORMATION

Under the provisions of article 18 of Law no. 144/2015, in the event of a dispute, the consumer may contact an Arbitration Centre for Consumer Conflicts:

CIMAAL – Centro de Informação, Mediação e Arbitragem de Conflitos de Consumo do Algarve.

Address: Ninho de Empresas, Edifício ANJE, Estrada da Penha, 3º andar, sala 26, 8000 Faro;

Tel: 289823135

E-mail: cimaal@mail.telepac.pt